

PRESTON LANDFORD

SSN: XXX-XXX-XXXX

Country of Citizenship: USA

12345 Hidden Valley | Malibu, HI 12345

info@greatresumesfast.com | Day: 877.875.7706

Cell: 877.875.7706 | Evening: 877.875.7706

TECHNICAL INFORMATION SPECIALIST, GS12

Vacancy Announcement Number: D01159

Multi-certified information technology and assurance authority holds a secret clearance for Single Scope Background Investigation (SSBI). Proven track record of identifying and developing solutions to complex IT problems while maintaining focus on achieving bottom-line results by formulating and implementing advanced technology to meet a diversity of needs. Lifelong learner with a constant desire and motivation to expand professional knowledge to stay up to date on industry standards.

CORE KNOWLEDGE & SKILLS

Security Architecture | Information Security | Active Control | Disaster Recovery | Risk Management | Complex Network Solutions | Security Policy | Authorization Technologies | Symmetric/Asymmetric Key Technology | Software Development | Business Impact Analysis | Perimeter Protection | Disaster Recovery Planning | Privacy Laws | Evidence Collection | System Development | Telecommunications & Network Security | Access Control | Firewall Architectures | Public Key Infrastructure | Systems Engineering | Operations Security | Citrix | Retina Network Security Scanner

PROFESSIONAL EXPERIENCE

2003 – Present, *Technical Consultant*

Confidential Enterprise Services, Miami, FL

As an Infrastructure Analyst at EDS I develop initiatives and best practices for information security and provide in-depth leadership and subject matter expertise to various cross-departmental groups. I have provided support for up to 500,000 computers and network infrastructure for the Department of Navy's NMCI (Navy Marine Corps Intranet) intranet project as well as supported customers experiencing complex network issues. In addition I maintained, supported and resolved issues within a Server Based Computing (SBC) environment including building the environment, testing the validity of the solution and certifying solutions for production use. I have a broad-based knowledge in McAfee Host Based Security System, Host Intrusion Protection System, Network Intrusion Protection Systems, G2/Sidewinder, architecture and design, F5, network load balancing and server virtualization.

2002 – 2003, *Systems Coordinator*

Confidential Corporation, Miami, FL

In this position I identified and initiated resolutions for Windows9x/2000/XP/NT operating systems issues for networking products including testing modems and router configurations and administered TCP/IP, WAN, firewalls, and VPN for Win 98, Win XP, Win 2000, and WinNt4.0. I also provided support for Wi-Fi and Ethernet adapters, USB devices, NAT Routers, Access Points as well as configured, tested and repaired wireless routers, access points, USB devices, and wireless print servers.

2001 – 2003, *Systems and Engineering Consultant*

Confidential Corporation, Miami, FL

In this position I focused on the application of end user specifications to the design and development customized networked workstations. I Configured DSL /Cable modems from numerous vendors, connectivity on physical, data and network layers and Wi-Fi adapters and routers.

1999 – 2001, *Network Administrator*

ABC Retail LLC, Miami, FL

As network administrator I directed Network Operations in an enterprise network infrastructure providing support for TCP/IP suite, SQL server, MS-SQL, and WAN issues. I implemented Group Shield from Network Associates in Exchange Server 5.5 to scan and quarantined potential security threats including viruses and worms and performed system administration for Linux, and DG/HP –UX including system backup tasks and data restore within UNIX environment as well as system backups in Exchange Server.

I coordinated networked node relocation while maintaining domain integrity, supported remote users with ICA Citrix clients when accessing bandwidth intensive third-party program Connect Care to access corporate Oracle database. Additionally, I managed and coordinated the large-scale rollout and implementation of Windows 2000 professional desktops, laptops and companywide deployment of connect-care (third-party software).

1999 – 1999, Help Desk Support Specialist (Manpower Temporary Services)

Confidential Inc., Miami, FL

In this position I provided support and troubleshooting for cable subscribers including hardware, software, networking issues, proxy server configurations, Internet browser settings (Internet Explorer/Netscape Navigator), SMTP and POP configurations, FTP and modem bandwidth allocation testing. I utilized Remedy Call Tracking System to create, analyze, and update trouble tickets for subscriber hardware, and software issues, WAN network failure, vendor specific cable modem failures, subscriber account password resets and browser configuration.

1998 – 1998, Computer Resource Specialist

Confidential University, Miami, FL

I completed a temporary assignment at Network Operations Center (NOC) that was designed to support faculty and students at the Institute of Geo Physics and Planetary Physics (IGPP) at Scripps Institute of Oceanography, UCSD. I responded to trouble calls to IGPP help line from Macintosh users, analyzed hardware problems, ordered parts and/or made repairs. I also installed and upgraded Mac operating systems 7.5-9.x, Mac OS X, and other applications as well as performed backups and restores using Retrospect Remote.

1997 – 1998, Network Operations Support - Student Employee

Florida State University, Network Operations

As a student employee in the Network Operations Center (NOC), CSUSM I provided support to the network infrastructure, various software applications, hardware repairs, and user support administration. I utilized Remedy Call Tracking System to create, track, and update trouble tickets in the help desk operations queue. My responsibilities also included performing hardware maintenance in large-scale HP printers, PC's and Mac operating systems, while tracking student activity in computer labs. I performed desktop and phone support to faculty as well as staff of California State University, San Marcos in response to their computer trouble calls.

PROFESSIONAL DEVELOPMENT

Bachelor of Science (B. S.) in Mathematics, University of Madras, Madras, India.

Associate of Arts (A. A.) in Computer Information Systems, Palomar College, CA.

Juniper Networked Certified Internet Associate (JNCIA - FWV)

SANS Security Essentials Boot camp style course, San Diego, CA

Certificate of Network Administration in Windows 2000, MiraCosta College

SANS® +S™ Training Program for the CISSP® Certification Exam, San Diego, CA

VMware Virtual Infrastructure 3.x training, San Diego, CA

Citrix Presentation Server 4.x suite training at Citrix Authorized Training Center at GTC Systems, San Diego

VMware Certified Professional (VCP)

Comptia Security Plus Certified

Microsoft Certified Information Technology Professional